



Comfort
Keepers.

SAFETYCHOICE™
BY COMFORT KEEPERS®

CENTRAL MONITORING STATION

PEACE-OF-MIND MEANS
KNOWING THAT

Help Is Always There



Seniors and other adults choose Comfort Keepers® SafetyChoice™ in-home care technology to help them live safely and independently in their homes. Their peace-of-mind

comes from knowing that the Comfort Keepers SafetyChoice products have undergone significant testing and are monitored by Guardian Medical Monitoring, a 75-year-old company with significant industry knowledge and experience. Their staff is highly trained and professional operators who are there to help — 24 hours a day seven days a week.

The Central Monitoring Station's state-of-the-art technology enables operators to monitor multiple alarm signals from AC power loss to low battery warnings to actual emergency calls as well as signals sent out by accessory components of the PERS. These include motion detectors, door and window sensors, and pressure-sensitive mats that alert caregivers in the home and the Central Monitoring Station to security and safety concerns involving persons who wander, such as those with Alzheimer's disease or other dementia related conditions. All event details are logged and recorded to provide a superior customer experience and satisfaction.

When a subscriber presses the emergency call button or if a signal is received from one of the many accessories, the operator responds through the PERS two-way communication. Unlike competing services, the Guardian operator remains on the line with the client until an emergency call is resolved or help actually arrives.

The Central Monitoring Station is equipped with backup power supply and multiple back up receivers to provide uninterrupted service that has been rated and approved by Underwriters Laboratories and Factory Mutual. Vigorous certification and fully redundant monitoring capability have earned Guardian Medical Monitoring the highest rating of "AA" by the Central Station Alarm Association (CSAA). Few alarm monitoring companies, let alone personal emergency response providers, meet the requirements of these endorsements.

COMFORT KEEPERS-GUARDIAN CENTRAL MONITORING STATION

- Reliable 24/7 service rated and approved by Underwriters Laboratories and Factory Mutual
- Backup power and multiple backup receivers for uninterrupted service
- Staffed by trained professionals dedicated to quality, efficient customer service. They stay on the line with subscribers until help arrives
- State-of-the-art computer automation system provides access to detailed information to inform emergency responders about subscriber's medical conditions, age or other instructions
- As an optional service, the monitoring station can make up to two check-up calls a day to make sure a subscriber is OK

WWW.COMFORTKEEPERS.COM